

GET A HEAD START ON TRADE TRAINING



# HOSPITALITY MANAGEMENT

## Who is this for?

Interested in progressing your hospitality career as a departmental or small business manager?

Develop your managerial skills with the Diploma of Hospitality Management.

Application of this course could include leading, managing, rostering, and coaching staff, enhancing customer service experiences, developing work health and safety practices, and implementing marketing strategies.

## Qualification

SIT50416 Diploma of Hospitality Management



## Cost / Duration

Funding available, please phone (07) 3414 5999 to discuss.

2 year program.

## Jobs ...

- Motel Manager
- Bar Manager
- Kitchen Manager
- Restaurant Manager
- Banquet Manager
- Club Manager
- Front Office Manager
- Functions Manager
- Gaming Manager
- Café or Restaurant Manager

## Why choose us? ...

- At Australian Trade Training College, we understand the need to offer flexible training options that suit the need of Employers.
- Training and Assessment is on Campus at a time suitable to the Employer, in the workplace and on-line.
- Training Support is available via telephone or via Zoom sessions Monday to Friday for Apprentices and Trainees requiring additional assistance.
- Our courses are delivered by highly experienced industry-current Trainers who are passionate about providing you with the knowledge and skills needed to excel in your field.
- Training is delivered one-on-one to suit the learners' needs.

(07) 3414 5999



[attc.org.au](http://attc.org.au)



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Proud to be a Queensland Government subsidised training provider



# HOSPITALITY MANAGEMENT

## SIT50416 DIPLOMA OF HOSPITALITY MANAGEMENT




### Core units ...

BSBDIV501	Manage diversity in the workplace
BSBMGT517	Manage operational plan
SITXCCS007	Enhance customer service experiences
SITXCCS008	Develop and manage quality customer service practices
SITXCOM005	Manage conflict
SITXFIN003	Manage finances within a budget
SITXFIN004	Prepare and monitor budgets
SITXGLC001	Research and comply with regulatory requirements
SITXHRM002	Roster staff
SITXHRM003	Lead and manage people
SITXMGT001	Monitor work operations
SITXMGT002	Establish and conduct business relationships
SITXWHS003	Implement and monitor work health and safety practices

### Electives ... (example only)

SITXFSA001	Use hygienic practices for food safety
SITHIND004	Work effectively in hospitality service
BSBCMM401	Make a presentation
BSBFIA401	Prepare financial reports
SITXFIN002	Interpret financial information
BSBSUS501	Develop workplace policy and procedures for sustainability
SITXHRM004	Recruit, select and induct staff
SITXHRM006	Monitor staff performance
SITXINV003	Purchase goods
SITXINV004	Control stock
SITXHRM001	Coach others in job skills
SITHFAB004	Prepare and serve non-alcoholic beverages
SITHFAB007	Serve food and beverage
SITXMPR007	Develop and implement marketing strategies
BSBADM502	Manage meetings

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**Skills  
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